

11th Street Family Health Services Guiding Principles

We put the patient first and follow a model of care that uses our resources wisely to provide for the needs of our patients, our staff and our community.

We work in partnership with the community and the University to improve the health status of the community.

We provide services based on community defined needs.

We provide access to high quality health care for all regardless of their ability to pay.

We collaborate and communicate with the utmost integrity to support an environment of trust and respect among our patients/clients, staff and community.

We are dedicated, enthusiastic, highly skilled staff who are committed to providing care and service. We value diversity, respect the dignity of all and accept the uniqueness of individuals.

We promote innovation and a willingness to try new approaches with vitality, energy and enthusiasm in order to support change and foster growth.